

Terms and conditions for your Provence Art Experience Painting Workshop

Workshop period

See your application form. From arrival at your accommodations in France until your departure.

Arrival and Departure

Participants are responsible for their own travel to and from France.

Airport transfers are included upon arrival and departure.

Mathieu Brousses will pick you up and drop you off at Marseille Marignane Airport (MRS).

One pick-up time is set for each workshop, please refer to your application form.

Drop off is included for departures no earlier than 8am.

Included in the price

Accommodations and airport transfers (pick up & drop off as stated in your application form)

Meals as stated in your itinerary: All dinners by our chef at the guest house or at a local restaurant / 9 lunches / 9 breakfasts.

9-night stay at our selected guest house including but not limited to electricity, heat, hot water, clean bed linen, towels, soap, all sightseeing tours and field trips as specified on arrival.

The organization of the plein-air sessions and lessons by the artist instructor

The outdoor activities

Everyday local transportation

The tickets for the latest events, art museums and must-sees on the itinerary

My 24/7 attentive and considerate presence as your host, driver, interpreter, guide, jack-of-all-trades and French friend

Not included in the price

Airfare, Flight and travel insurances. Please make sure you are covered.

Liquor or distilled drinks unless specified in itinerary

Entertainment or activities during scheduled free period

Optional baggage and trip cancellation insurance: this is highly recommended

Any other expenses, costs or charges not specified in the section titled “included in the price”

Overnight lodging, meals, transportation, or missed travel services due to airline scheduling, misconnections, delays or cancellations.

Payment terms

All our prices are in Euros.

Our secured payment system is operated by PayPal.

<http://www.provence-art-experience.com/deposit-and-balance-due-payments/>

It allows you to use Visa, MasterCard or American Express credit card to pay.

You can also use a debit card that displays the Visa or MasterCard logo.

Or you can use your PayPal account.

You can pay with US dollars that will be converted to Euros at the current exchange rate.

To secure a spot in the workshop at any time, we ask for a deposit of 1200€ per person.

The balance is due 90 days before departure.

We will send PayPal invoices via Emails.

For booking made less than 90 days before departure, the total workshop fee (deposit + balance) is due at the time of booking.

Cancellation and refunds

Any cancellation notification must be made by Email to Mathieu Brousses mathieu.brousses@gmail.com

If Provence art experience cancels the trip: you get a full refund (deposit and balance) or alternative dates.

Cancellation Policy:

If you cancel the trip:

* More than 91 days before departure: full refund of deposit.

* 90 to 61 days before the 1st day of the workshop: deposit forfeited + 35% of balance forfeited – unless you can enroll another participant to fill your spot.

* 60 to 31 days before the 1st day of the workshop: deposit forfeited + 65% of balance forfeited – unless you can enroll another participant to fill your spot.

* 30 to 0 days before the 1st day of the workshop: deposit and balance forfeited – unless you can enroll another participant to fill your spot. (Which is one reason travel insurance is strongly advised).

Please note that this trip requires a lot of planning, booking and time on our side. The cost per person is based on a certain number of participants.

3 months before the workshop begins, everything has been paid for by Provence Art Experience: your room, most of your meals, your tickets for the must-sees, teacher fees, your transportation, etc. We simply cannot refund at the last minute.

No refunds are given for any unused portion of the workshop program, itinerary or services described.

Damages and charges

Guests are required to act in a responsible manner at all times. If during the workshop period a guest is acting irresponsibly or acting out in any way that disrupts the other participants on the tour, they will be asked to leave the tour and premises immediately. The participant is responsible for ensuring that the property is left upon departure in the same general condition and repair as on arrival. Mathieu Brousses reserves the right to recover from participants the cost of any loss or damage caused by a failure to respect the property, fixtures, or fittings. However, I like to fix things and I am pretty good at it so do not worry too much.

Travel insurance

Insurance is not provided. You are strongly advised to make the necessary arrangements with a reliable insurance company to cover all stages of the excursion including flight or transport cancellations as well as for cancellation of the group tour booking. Your travel agent should be able to help you with this.

Complaints

We cannot be held responsible for events beyond our control such as breakdowns, leaks, power cuts, water shortages, floods, storm damage, strikes or force majeure events. We will do our best to resolve any complaints to the best of our ability.

Health considerations

It is important to note that the workshop requires good physical condition. We will often be painting outdoors, walking on uneven terrain, and also going on excursions that will involve walking up hills and upstairs easily. If you have any health concerns, please let us know when first applying for the trip so you can determine if this trip is doable for you (and take the responsibility). If you have any dietary restrictions, please let us know as well.

Liabilities

We cannot accept liability for fortuitous events such as acts of God or war, riots or civil strife, terrorist activity, industrial disputes, natural disasters, fire, adverse weather conditions, or consequences of any person during the course of the journey. Mathieu Brousses or the artist instructor shall not be held responsible in any way for any damage caused by or to participants if they do not undertake or complete their journey, nor for any contretemps during the journey due to delays, breakdowns or failure of the means of transport, nor illness, bad weather, strikes nor for any other reason due to force majeure. These conditions must be accepted by all members of the group tour party. We cannot reduce or waive these terms in the event of circumstances beyond control such as

illness, injury or death, flight cancellation, war, civil uprising, terrorist attacks, labor strikes, earthquakes, floods, storm damage or force majeure. If, for reasons beyond our control, we are forced to cancel the booking, we will do our best to find a suitable alternative rental property or rental period.

Transport to and from paintings locations

While we ensure your personal safety through the use of suitable vehicles and qualified drivers, we recommend that you do take out travel insurance to provide personal and public liability protection. The level of insurance provided through us is limited to the standard of insurance provided through the vehicle company we use. We do not take responsibility for personal or material damage incurred due to negligent behavior including not wearing a seatbelt or leaving items unsecured or unattended in the vehicle. If you need to arrive outside advertised pick-up times or require pick-up or drop-off before or after arrival or departure days, these can be arranged at extra cost and are not included in your free pick-up/drop-offs.

A note to participants

Your needs may be difficult to meet in another country.

Please understand that many of the conveniences, which we accept as normal in the USA and some other countries, are not always as readily available in other countries.

* It is very important to bring with you all medications and prescriptions.

* You should understand that the electrical systems in France function on a 220-voltage current. We recommend that you bring your own adapter type C as it will fit all outlets.

* All day trips require a reasonable amount of walking. Comfortable walking shoes are recommended along with a variety of clothing for various weather conditions.

* Prepare for warm to cool days and cooler evenings in the spring and warm to hot weather in the summer months. Homes in France do not usually have air conditioning in many rooms. We do our best to find a home with air conditioning in all or some bedrooms, however, this is not guaranteed. Bedrooms with air conditioning (at a higher rate) are first come first serve.

* Also, US customs does not permit meat products and other items into the USA. Please check before you purchase items to be sure they will be allowed entry into other countries.

* Be aware the itinerary may be adjusted to accommodate seasonal openings and or unexpected closing of attractions, restaurants, museums, etc. and or bad weather / unforeseen events.

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Please download this document and read it carefully. Then, acknowledging its terms, sign and date it, and return it to mathieu.brousses@gmail.com to secure your spot.

Full Name - followed by "I have read and I agree with these terms and conditions":

Date: